



Tough Conversations™

*This course is being facilitated by Michael Hawton*founder and director of Parentshop.
www.parentshop.com.au

Tough Conversations is a one day professional learning workshop – HOLDING STUDENTS, PARENTS & STAFF ACCOUNTABLE FOR BAD BEHAVIOUR & BREACHED EXPECTATIONS.

The workshop will equip primary school leaders with the essential tools to manage conflict, reduce stress and achieve positive outcomes with parents, students and colleagues.

Workshop Overview:

- New skills to manage emotional stress – both your own and other people's.
- Ways to negotiate solutions to problems using a scripted mediation process.
- Strategies to progress conversations toward achieving a pre-planned outcome.
- Practical demonstrations of how school leaders can manage difficult behaviour in others.
- Learn what to do and say to achieve better outcomes.

Cost: **Members \$270.00 (Inc. GST)**
 Non-members \$300.00 (Inc. GST)

Date: **Monday 23 April 9.00am to 4.30pm**

Venue: **VPA Office, Unit 2, 13-21 Vale St, North Melbourne**

Morning tea and lunch provided.

***Michael Hawton**

Michael has been a psychologist since 1988 and was a former teacher. He has a Diploma in Teaching (Infants/Primary) a Bachelor of Arts (Melbourne) and a Graduate Diploma in Applied Psychology (Swinburne). He has worked as a mediator in the Family Court of Australia and regularly written family court reports and children's court clinic reports for the NSW Children's Court since the early 1990s.

Parentshop has helped over 110,000 people. Their trainers are highly experienced and qualified professionals with many years experience working with children and families.



The Victorian Principals Association

Tax Invoice - ABN 53 483 039 713

Tough Conversations at Unit 2, 13-21 Vale St. North Melbourne

Monday 23 April – 9.00am to 4.30pm

- Member \$270.00 (incl. GST)
 Non- member \$300.00 (incl. GST)
 New **VPA** member within the last six months

Name/s:

Position: Principal Assistant Principal Leading Teacher

School:

Contact Ph. No: Email:.....

Dietary requirements.....

- EFT payments to Commonwealth Bank:**
Creditor Name: VPA BSB: 063 238 Account No: 10021838
All EFT payments to be accompanied by remittance advice emailed to soconnor@vpa.org.au

Credit Card Visa MasterCard **Type of Card** Personal School

Name on Card:

Credit Card Number

Expiry date

Please ensure that a copy of the registration form is sent to your Finance area to generate the payment. The form is also to be emailed to soconnor@vpa.org.au

Please RSVP to Sue O'Connor at soconnor@vpa.org.au by 17 April

A confirmation of your registration will be sent via email.

Cancellation of attendance is required 7 days prior to workshop for reimbursement.
Numbers are limited for effective group interaction.