



# Tough Conversations™

\*This course is being facilitated by Michael Hawton\*founder and director of Parentshop.  
Registered with NESAs (Formerly BOSTES)  
[www.parentshop.com.au](http://www.parentshop.com.au)

**Tough Conversations is a one day professional learning workshop – HOLDING STUDENTS, PARENTS & STAFF ACCOUNTABLE FOR BAD BEHAVIOUR & BREACHED EXPECTATIONS.**

The workshop will equip primary school leaders with the essential tools to manage conflict, reduce stress and achieve positive outcomes with parents, students and colleagues.

## **Workshop Overview:**

- New skills to manage emotional stress – both your own and other people's.
- Ways to negotiate solutions to problems using a scripted mediation process.
- Strategies to progress conversations toward achieving a pre-planned outcome.
- Practical demonstrations of how school leaders can manage difficult behaviour in others.
- Learn what to do and say to achieve better outcomes.

**Cost:**            **Members \$260.00 (Inc. GST)**  
                      **Non-members \$290.00 (Inc. GST)**

**Date:**            **Monday 23 October 9.00am to 4.30pm**

**Venue:**          **VPA Office, Unit 2, 13-21 Vale St, North Melbourne**

**Morning tea and lunch provided.**

## **\*Michael Hawton**

Michael has been a psychologist since 1988 and was a former teacher. He has a Diploma in Teaching (Infants/Primary) a Bachelor of Arts (Melbourne) and a Graduate Diploma in Applied Psychology (Swinburne). He has worked as a mediator in the Family Court of Australia and regularly written family court reports and children's court clinic reports for the NSW Children's Court since the early 1990s.

*Parentshop has helped over 110,000 people. Their trainers are highly experienced and qualified professionals with many years experience working with children and families.*



The Victorian Principals Association

## Tax Invoice - ABN 53 483 039 713

I register for Tough Conversations

Monday 23 October

- Member \$260.00 (incl. GST)  
 Non- member \$290.00 (incl. GST)  
 New **VPA** member within the last six months

Name/s: .....

Position:  Principal  Assistant Principal  Leading Teacher

School: .....

Contact Ph. No: ..... Email:.....

Dietary requirements.....

Cheques payable to "Victorian Principals Association"

EFT payments to Commonwealth Bank:  
Creditor Name: VPA BSB: 063 238 Account No: 10021838  
All EFT payments to be accompanied by remittance advice emailed  
to [soconnor@vpa.org.au](mailto:soconnor@vpa.org.au)

**Please ensure that a **COPY** of the registration form is sent to your accounts department to generate the payment.**

**The form is also to be emailed to [soconnor@vpa.org.au](mailto:soconnor@vpa.org.au)**

Credit Card  Visa  MasterCard Type of Card  Personal  School

Name on Card: .....

Credit Card Number

Expiry date

**A confirmation of your registration will be sent via email.**

Cancellation of attendance is required 7 days prior to workshop for reimbursement.  
Numbers are limited for effective group interaction.

Please RSVP to Sue O'Connor at [soconnor@vpa.org.au](mailto:soconnor@vpa.org.au) by 12 October